

Subject: Ransomware-MESSAGE TO THE COMMUNITY

Taos Municipal Schools Initial Statement to Impacted Individuals

Taos Municipal Schools understands the importance of network security and operational integrity. On February 28, 2019, we learned that ransomware had encrypted some of our servers. We immediately began taking measures to contain this issue and restore operations. We have engaged multiple third party experts, including an outside forensic firm, to help us investigate this incident and securely resume operations. We are working to resolve this issue quickly and will be taking further steps to enhance our existing security measures. We have also reported this incident to law enforcement, and we will support their investigation.

We will continue to provide you with updates as access is restored. Because our investigation is ongoing, we do not have additional information to share at this time. We will provide a summary of our investigation once that has concluded.

We are working diligently to restore full functionality to all systems and to investigate this incident as quickly as we possibly can. At this time, however, we cannot provide a precise time table for the conclusion of those efforts. We want to provide our parents, employees and community with the most accurate and complete information on this incident that we can, and we greatly appreciate your patience as we work to resolve this incident.

Dr. Lillian Torrez
Superintendent
Taos Municipal Schools